
McKesson New Zealand (formerly Emendo) Assumes Responsibility for Medibank Workforce Management Customers

Christchurch, New Zealand, October 29, 2013 — Hospitals that use **ANSOS One-Staff™** in New Zealand to optimise staff scheduling will now be directly managed and supported by McKesson New Zealand (formerly Emendo), a wholly owned subsidiary of McKesson Corporation. McKesson is assuming responsibility for these customers from Medibank. The transfer will enable hospitals to take advantage of complementary solutions from McKesson designed to improve patient care and operational efficiency.

In November 2012 McKesson acquired New Zealand-based Emendo Ltd., which invented a predictive analytics tool (now called McKesson Capacity Planner™) for matching staff to forecasted patient demand. At the time, Medibank was supporting ANSOS One-Staff customers as well as several McKesson telehealth customers in the region.

“When Emendo became part of McKesson, it made sense for us to also assume responsibility for the ANSOS One-Staff customers here,” said Dave Tinkler, Vice President of McKesson ANZ. “Both solutions are foundational components of McKesson’s capacity management suite, which enables providers to take a proactive approach to capacity planning, improve patient flow, drive quality compliance and optimise their workforce. We’re excited not only to help existing ANSOS One-Staff customers get the most out of what they already own but also to realise even greater efficiencies and savings with predictive forecasting.”

ANSOS One-Staff is an enterprise productivity management system from McKesson Corporation that can help organisations achieve superior patient outcomes by balancing clinical needs with the personal and professional goals of staff. For more than 28 years the solution has helped healthcare staffing managers effectively anticipate clinically relevant workload conditions and make scheduling adjustments in real time. More than 1,000 hospitals worldwide use the solution.

McKesson Capacity Planner is a continuous planning toolset that accurately predicts scheduled and unscheduled patient demand far enough in advance so that resources and staff can be aligned proactively rather than reactively. It then leverages the patient demand forecast to predict capacity and staffing requirements.

Organisations can leverage the two solutions by feeding the patient demand forecast into staffing scheduler, where it can be fine-tuned based on actual patient acuity. Customers that use this approach are able to move 90% of the decisions that are typically made on the “day of” to days or weeks earlier. McKesson Capacity Planner can also be used with other healthcare staffing solutions.

“Staffing optimisation helps to ensure that the right resources are consistently available to provide patients with safe, high-quality care,” said Tinkler. “It can also significantly decrease operating costs and improve operating margins. “If you can reduce your labour costs by 2%, you could see a 1% improvement in your bottom line. I don’t know any hospital in our region that wouldn’t benefit from that.”

About McKesson Corporation

McKesson Corporation, currently ranked 14th on the FORTUNE 500, is a healthcare services and information technology company dedicated to making the business of healthcare run better. We partner with payers, hospitals, physician offices, pharmacies, pharmaceutical companies and others across the spectrum of care to build healthier organisations that deliver better care to patients in every setting. McKesson helps its customers improve their financial, operational, and clinical performance with solutions that include pharmaceutical and medical-surgical supply management, healthcare information technology, and business and clinical services. For more information, visit us at www.mckesson.com.

- Ends -

For further information and/or assistance contact:

Communicate IT Ltd – PR for McKesson NZ

Shelley Grell - 021 747 355
shelley@communicateit.co.nz

Shannon Thomas - 0278 224 760
shannon@communicateit.co.nz

McKesson New Zealand

Dave Tinkler - 03 379 6662
dave.tinkler@mckesson.com